

Integrated management system policy of Global Tungsten & Powders spol. s r.o.

GTP sees the quality management system and the environmental management system as a set of product characteristics and services, maximal utilization of resources and minimization of waste and negative impacts on the environment. That is why the GTPBr management decided to build and maintain an integrated management system and to keep continuously improving efficiency of this integrated management system in order to comply at least with the requirements of standards ISO 9001:2015 and ISO 14001:2015.

The quality management system represents an instrument for implementing planned and systematic activities that are necessary for earning the trust of our customers who will believe that our product or service will satisfy their quality requirements.

The system: ERROR FREE + TIMELY + CONTINUOUSLY IMPROVING = SATISFIED CUSTOMERS

The environmental management system is based on the knowledge and management skills of our top management as well as all our employees who can have an impact on the environment in the stated region. The system creates general understanding of the fact that all activities, products and services can have an impact on the environment and that is why they have to be managed professionally and responsibly.

Integration of the entire process secures that all activities and processes are managed and inspected from the above mentioned two perspectives, optimizing them in relation to their quality as well as to the protection of the environment and occupational safety.

Building and maintaining the system and its continuous improvement of efficiency require especially the following:

- Creating an organizational structure of the company;
- Determining responsibilities of individual employees and sections;
- Preparing concrete work and decision procedures;
- Securing human, material and other resources;
- Securing functionality and efficiency of the system;
- Regular inspections.

Successful fulfilment of this task is possible only if all employees of our company accept, comply with and enforce the following principles when conducting their everyday work:

Customer service

- Our primary objective is to fulfil the requirements and desires of our customers;
- We have to satisfy our customers in a way as to make sure they will come gladly back to us again;
- We can obtain a good position on the market, comparable to our competition, and achieve existential security only by fulfilling all the requirements of our customers.

Work quality

- We understand quality as it is specified in the requirements of ISO 9001:2015;
- We monitor our product quality during all stages of the production process;
- We know the quality requirements related to our work and are personally responsible for it;
- We are continuously learning in order to be able to improve the quality of our work;

- We conduct our work in a way as to make sure our co-worker, who continues with such work, is satisfied with its quality as a customer;
- We see requests of all of our co-workers as requests of a customer;
- Continually improve the work environment of our employees
- We prefer systematic prevention to consequent corrections of faults;
- We actively participate in the process of introducing the system into everyday work and we understand that it is the only way for achieving our objectives in all activities that influence its quality.

The environment

- Regular inspections and evaluation of the impact on the environment;
- Minimizing waste and defective product and maximizing the possibilities of sorting and recycling;
- Occupational health and safety;
- Identifying and ensuring compliance of all compliance obligations to which our organization subscribes related to our environmental aspects;
- Minimizing expenses related to product liquidation upon expiry of its lifespan;
- Efficient use of natural resources;
- Compliance with all legally specified limits;
- Selecting procedures that are as friendly to the environment as possible, starting with the selection of initial materials, product production and lifespan, to the recycling and liquidation procedures after expiry of the given lifespan.

The seat of Global Tungsten & Powders spol. s.r.o. is located in the foothills of the Jeseníky Mountains, an important Protected Natural Area of Jeseníky. That is why we see the protection of the environment as one of the priorities during all our activities.

As a part of our policies, we undertake to:

1. Comply with the valid stipulations of all legal regulations related to the protection of the environment, occupational safety and fire protection.
2. Establish and understand the requirements of our customers and other interested parties
3. Satisfy the needs of our customers by providing high-quality of our products, including their packages, while considering their impact on the environment and health of people.
4. Regularly inspect and evaluate our environmental profile and, for this purpose, determine objectives and target values, compare them with reality and our obligations and participate in the process of continuous improvement.
5. Reduce our energy consumption by modernizing our production and by securing high-quality maintenance of our production and auxiliary devices.
6. Minimize the use of natural resources and raw materials by the means of regular and thorough analyses of the consumption of raw and other materials with the emphasis on their maximum utilization and by limiting the volume of waste.
7. Use a complex educational system for our employees with the objective to continuously improve their knowledge in the area of the protection of the environment.
8. Maintain an open dialogue with the public and provide information about the company activities in the area of the environment.
9. Cooperate with the appropriate authorities and the public with the objective to comply with the state as well as European environmental policies;
10. Continuously improve new technologies and monitor trends in the specified area.